CONCORD 4363z 4 MEGAPIXELS

User's Guide



· ENGLISH · FR

FRANÇAIS

• DEUTSCH

· ESPAÑOL

CONCORD Eye-Q 4363z

User's Guide

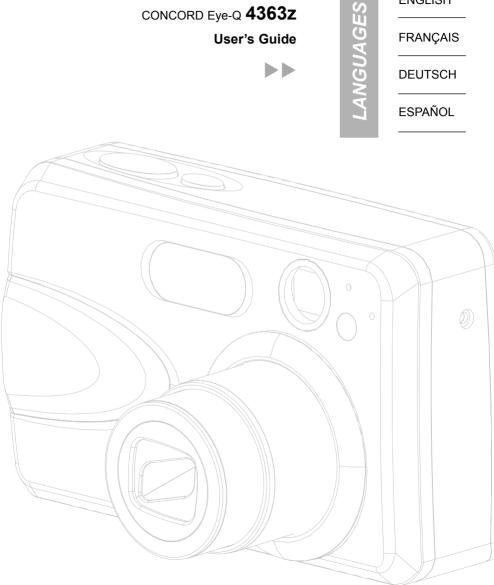


ENGLISH

FRANÇAIS

DEUTSCH





ENGLISH

CONGRATULATIONS

Congratulations on the purchase of your new camera. Your camera has been carefully engineered and manufactured to give you dependable operation. Read this manual before operating the camera to become more familiar with it.

This manual has been written and formatted with depth and detail so that you can easily follow the instructions to maximize the features of your camera.

CAMERA OVERVIEW

Top/Front

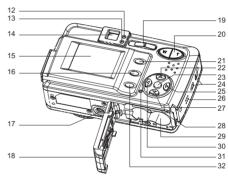


- 12. Flash Ready LED
- 13 Auto-Focus LED
- 14 Viewfinder
- 15. LCD
- 16. LCD On/Off Button
- 17. Tripod Socket
- 18. Battery/Memory
- Card Door 19 Mode Switch
- 20. Thumbnail/Wide/ Tele Zoom Button
- 21 MFNU Button
- 22. Move up /
- Flash (&) Button
- 23 OK Button

- 24. Wrist Strap Holder
- 25. Move to right /
 - Macro (3) Button
- 26. Speaker
- 27. Move down / Self-timer (🖒) Button
- 28. Memory Card Slot
- 29. Battery Compartment
- 30. Move to left / Continuous ()
- Shot Button 31 Reset Button
- 32 Delete Button

- 1 Power Button
- Shutter Button
- 3 Flash
- 4 Lens/Lens Door
- 5 Viewfinder
- 6. Flash Sensor 7. Microphone
- 8. Red-eve Reduction LED/ Self-Timer LED/
 - AF Assist Light
- 9. Port Cover
- 10. Mini-USB port 11. TV-Out port

Bottom/Back



LCD ICONS





- A. Resolution B. Camera Mode
- C. Flash / Scene Selection
- D. White Balance
- E. Battery Level
- F. Image Quality
- G. Frame Counter
- H Macro
- I. Zoom Bar
- J. Self-Timer K. Memory Card
- O. : Single Shot : Continuous Shot
 - Review
 - : Video Clips
 - E Sport

Camera Features

- 4.0 Megapixels, 2272 x 1704 Resolution
- 1.5" Color LCD
 - 3x Optical Zoom
 - 6x Digital Zoom
- AVI Movie with Sound at 30fps
 - 7 Preset Scenes
- Macro Mode
 - Continuous Shooting Mode
- Self-timer
- Multi-area/Center-spot Auto Focus
 - 16MB Internal Memory, SD Card Slot
- Compatible with Windows® 98/98SE/ 2000/ME/XP and Mac OS 9.0 or higher

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GETTING STARTED

ATTACHING THE WRIST STRAP

Please attach the wrist strap to prevent dropping the camera.







LOADING THE BATTERIES







I.1 fig.

ig.1.3

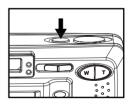
The camera can use 2x AA alkaline, lithium or rechargeable batteries to operate. Rechargeable Batteries (NiMh) are highly recommended.

- 1. Slide the Battery/Memory Card door in the direction of the arrow, and lift it open, (fig.1.1)
- 2. Insert the batteries according to the polarity indication engraved on the battery contact. (fig.1.2)
- Shut the Battery/Memory Card door by sliding it in the opposite direction of the arrow, and close it securely. (fig. 1.3)

TURNING THE CAMERA ON AND OFF

The Power button is located on the top of the camera.

- Press and hold the Power button () for more than 1 second to turn the camera on.
 - · The Concord logo will show on the LCD for about 2 seconds.
 - If the camera is in Camera Mode (□) or Video Clip Mode (□), the lens cover will open, and the lens will extend out automatically to the wide-angle position. Do not block the lens from extending out.
 - · The LCD will turn on automatically and display live viewfinder.
- 2. To turn the camera off, press the Power ($\scriptsize\textcircled{\scriptsize 1}$) button.



Note: To extend battery life,

- The LCD will be off after 1 minute of inactivity. After the LCD is automatically turned off, the Flash Ready LED blinks. Press any button to reactivate the LCD.
- The camera will automatically power off after 2 minutes of inactivity. Press and hold the Power () button for more than 1 second to turn the camera back on.

REMOVING THE PROTECTIVE PLASTIC FILM

To prevent the LCD from damaging during transportation, the LCD is covered with a clear plastic film. To get a clearer view of the subject while taking pictures, please remove the protective film.

SETTING THE LANGUAGE. DATE AND TIME

When the camera is powered on for the first time, the Language, Date and Time menus will appear.





fia. 1.1

fig. 1.2

- 1. Press ▲ or ▼ to highlight the language you would like to use. (fig. 1.1)
- 2. Press the **OK** button to select. The next screen shows date/time setup page. (fig. 1.2)
- Press ▶ to highlight the Date field, the Time field, the Date Format field or the Time Format field. The selected segment will blink.
- 4. Press ▲ or ▼ to change the number in the blinking position, and press ▶ to go to other fields.
- 5. Press the **OK** button to exit date/time setting. The next screen displays live viewfinder.

Note:

 Each language will set the default setting for date format and TV option. To change the TV setting, please refer to page 59.

| Language(s) | Date Format Setting | TV Option |
|--|---------------------|-----------|
| English / Español / 日本語 | MM/DD/YYYY | NTSC |
| Francis / Deutsch /Italiano/ Nederlands/Português | DD/MM/YYYY | PAL |
| 中文 | YYYY/MM/DD | PAL |

2. If the battery is removed or dead for about 4 minutes, the date/time will return to its default setting. When you power on the camera again, the Date/Time setup screen will show on the LCD. You can either reset date/time by following steps 3-5 above or skip the date/time setting first by pressing the **OK** button and then set the date/time when you like by referring to p.40.

CHECKING THE BATTERY LEVEL

The battery level indicator represents the level of power of the batteries. The meaning of each icon is as follows:

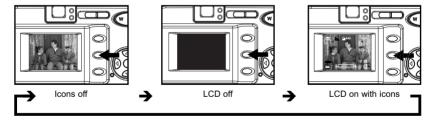


Note:

- The camera's battery level indicator may not accurately reflect the state of rechargeable batteries even
 when the rechargeable batteries have been fully recharged due to the inherent problem with rechargeable
 batteries. For better performance, please use Ni-MH rechargeable batteries.
- Remove the batteries from the camera if they will not be used for an extended period of time to prevent corrosion or battery leaks.

TURNING THE LCD/ICONS ON AND OFF

The camera has a 1.5" LCD which can frame subjects for image and video clip capture, review stored images, video clips and display the current camera settings.



Use the (ICI) button to toggle the LCD mode. The LCD mode changes each time the button is pressed.

Note:

- . To save battery power, you may turn off the LCD display.
- The LCD will also automatically power off after one minute of inactivity. The flash LED blinks when the LCD is auto-powered off. Press any button to turn the LCD back on.
- In () Review Mode, only the LCD icons can be turned on or off.

INTERNAL MEMORY/INSERTING THE MEMORY CARD

Internal Memory

The camera is equipped with 16MB of internal memory, which can be used right away.

| Status | Memory in Use |
|------------------------------|-----------------|
| Memory card is not inserted. | Internal Memory |
| Memory card is inserted. | Memory Card |

NOTE!: The files stored in the internal memory will remain in the internal memory until the Transferring Files feature is selected. Please refer to the Transferring Files section on page 36.

Inserting the Memory Card







In addition to having a 16MB internal memory, the camera can use Secure Digital (SD) memory cards to store images and video clips.

- 1. Slide the Battery/Memory Card door in the direction of arrow (fig. 1.1), and lift it open.
- 2. Insert the memory card in the direction as shown in fig.1.2, and push it firmly into the SD card slot as far as it will go. A click sound can be heard when the SD card is fully engaged.
- 3. Close the Battery/Memory Card door, (fig. 1.3) Make sure it is closed securely.

Removing the Memory Card

- 1. Press the memory card with finger-tip, the card will eject up.
- 2. Pull the card out.

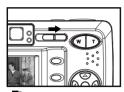
Note:

- · The camera can support SD cards up to 512 MB.
- When the SD card is inserted, power on the camera, the camera will first check if the SD card is valid. If ves, it will set the SD card as storage; otherwise it will request for formatting. Format the SD card (refer to p.41) if you want to use the SD card as storage, or else the memory locked icon will be shown on the LCD and Shutter button will be disabled.
- If the SD card is locked, when the camera is powered on, no image can be taken by pressing the Shutter button. In this case, please power off the camera first, then take out the SD card and unlock the SD card, and then reload the SD card.

SETTING THE CAMERA'S OPERATIONAL MODE

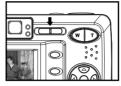
The camera has 3 operational modes: Camera Mode, Review Mode and Video Clip Mode.

To change the camera operational mode, slide the mode switch horizontally to the corresponding position.



O. Camera Mode

Use the camera mode to take pictures or to customize your camera settings for picture taking.



Review Mode

Use the review mode to browse through images and video clips, to delete images and video clips, to play a slide show, or to transfer the images/video clips from the internal memory to the SD card.



Video Clip Mode

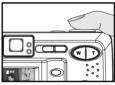
Use video clip mode to capture video clips with sound or to customize your camera settings for video clip recording.

TAKING PICTURES

TAKING PICTURES WITH THE VIEWFINDER



fig.1.1



ig.1.2

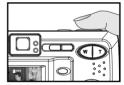


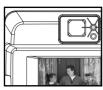
fig.1.3

- 1. Turn the camera on.
- Set the camera to (□) Camera mode.
 The LCD can be switched off to save battery power by pressing the (□) button.
- 3. Frame the subject in the viewfinder. (fig.1.1)
- 4. Press the shutter button half-way to activate the auto-focus until the green AF LED stops blinking. (fig.1.2)
 - The camera will automatically determine the best focus, and a rapid click sound can be heard.

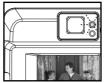
Note: For more information on Focus Lock, please go to page 11. To change AF mode, please refer to p. 24.

- 5. Press the **shutter** button fully to capture the image. (fig.1.3)
 - · The camera will make a click sound.
 - The camera will beep when the image is captured.
 - When the image has been captured, the Flash Ready LED next to the viewfinder will blink to indicate that the image is being stored.

About Flash Ready LED



Steady The camera is capturing a video clip.



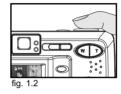
Blinking The flash is recharging, or LCD is auto powered off.

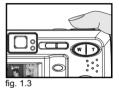
Note: Do not power the camera off or change camera mode while the camera is capturing or storing a picture or video clip. Otherwise, the picture or video clip may be corrupted.

TAKING PICTURES WITH THE LCD









1. Set the camera to (o) camera mode.

- 2. Frame the subject in the LCD. (fig.1.1)
- 3. Press the shutter button half-way to activate the auto-focus lock until the green AF LED stops blinking and the AF frame turns green. (fig.1.2)
 - · The camera will automatically determine the best focus, and a rapid click sound can be heard.

Note: For more information on Focus Lock, please go to p. 11. To change AF mode, please refer to p. 24.

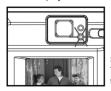
- 4. Press the **shutter** button fully to capture the image. (fig.1.3)
 - · The camera will make a click sound.
 - · The camera will beep when the image is captured.
 - · When the image has been captured, the Flash Ready LED next to the viewfinder will blink to indicate that the image is being stored.
 - · A preview of the image will be displayed on the LCD for a second. To change the preview interval, please refer to p.42.
 - The picture counter number displayed in the LCD will be updated.
- 5. If you are not satisfied with the image, you may simply press (f) button to delete the image before it is saved. For details, please refer to p.30.

USING AUTO-FOCUS LOCK

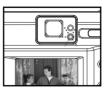
This feature can be used to freeze the focus when the subject is not located in the center of the picture.

About Auto-Focus LED

When the **shutter** button is pressed half-way, the auto-focus feature will be activated and the Auto Focus (green) LED will display the status of the auto focus lock.



Steady The subject is in



Blinking The camera is setting the focus.

About Auto-Focus Frame



Auto-Focus Frame

| AF Frame Color | Description |
|----------------|-----------------------------|
| White | No focus. |
| Green | The subject(s) is in focus. |

Using the focus lock:



fig. 1.2





fig. 1.4

- 1. Position the subject in the frame center. (fig.1.1)
- 2. Press the shutter button halfway down until the AF frame turns green and the green AF LED stops blinking. (fig. 1.2)
- 3. Recompose your picture. (fig.1.3)
- Keep the shutter pressed half-way while recomposing the picture.
- 4. Press the **shutter** button fully to capture the picture. (fig.1.4)

Note: The AF LED will continue blinking in the following conditions:

- 1. There are several subjects at different distances within the focus lock area. Recompose the picture by moving the camera slightly.
- 2. There is no color contrast. Recompose the picture with a subject that contains more color.
- 3. There is insufficient lighting. Increase the lighting in the surrounding area.
- 4. Please refer to P.24 to change AF assist light setting.

SETTING THE FLASH







fig. 1.2



fig. 1.3

How to set the flash:

Press 🛦 / 💈 repeatedly until the desired indicator appears on the LCD.

| Flash Mode | Description |
|------------------------|---|
| A Auto Flash (Default) | The camera judges if a flash is required. If the environment is too dark, the flash will fire. |
| \$A | Use this mode to significantly reduce the occurrence of "red-eye" in flash photography. The camera will automatically detect when the flash is needed and the flash will fire after a short delay. |
| 🕻 Flash ON | Flash will fire in any lighting condition. The "red-eye" reduction function is included also. |
| Flash off | The flash will not fire in this mode. Please use this mode if you want to capture the mood of the ambient lighting or to use the available light in places where flash photography is prohibited, such as museums. To prevent blurry pictures in low light situations, hold the camera steady when pressing the Shutter button or mount the camera on a tripod. |

Note:

- . The flash needs to recharge after it is fired. If the Shutter button is pressed while the flash is charging, the Flash Ready LED will blink. Please wait a few moments and press the Shutter button again to take a picture.
- Some of the Scene Selection Modes will deactivate the flash setting. Please refer to p.20 for more information.

USING THE OPTICAL ZOOM

The camera provides up to 3x optical zoom to take pictures.







fig. '

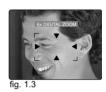
- 1. Press **T** (Tele) to zoom in your subject.
- 2. Press W (Wide) to zoom out.

USING THE DIGITAL ZOOM

The camera also provides 6x Digital Zoom (six times). Combined with the 3x optical zoom, it can give up to 18x magnification to your pictures.







How to use digital zoom:

- 1. Turn the LCD on.
- - · There will be a short delay before the digital zoom is activated.
- 4. Press W to zoom out.

Activating/Deactivating Digital Zoom







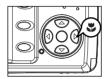
- 1. In Camera Mode, press MENU to display the Main Menu.
- 2. Press ▼ until SETUP is highlighted, then press ▶ to enter its submenu.
- 3. Press ▼ until Digital Zoom is highlighted, then press ▶ to enter its submenu.
- 4. Press ▲ or ▼ to highlight Yes or No.
 - · The default setting is Yes.
- 5. Press OK to select.

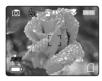
Important:

- Hold your camera steady while using Digital Zoom to prevent blurriness in the photograph due to camera movement. It is recommended to either place your camera on a steady surface or use a tripod.
- 2. For best results, stand at least 2 ft (0.6m) away from the subject in normal mode.
- 3. The image quality may degrade slightly with Digital Zoom.
- 4. Digital Zoom can only be monitored with the LCD and not through the optical viewfinder.

TAKING PICTURES IN MACRO MODE (CLOSE-UP SHOOTING)

This mode enables the camera to capture pictures in close distances.



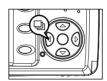


- 1. Press the button. The Macro icon () will be displayed on the LCD.
- 2. Frame the subject in the LCD.
 - The best shooting range is from 10 cm to 60 cm. (4 in. 23.6 in.)
- Press the shutter button half-way to activate the focus until the green AF LED stops blinking and the AF frame turns green.
- 4. Press the **shutter** button fully to take the picture.

Note:

- 1. When Macro mode is selected, the camera will turn the LCD on if it is turned off automatically.
- 2. Zoom buttons will not work in Macro mode.

TAKING CONTINUOUS PICTURES



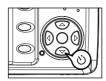


- 1. Press the ◀ button. The Continuous Shot icon (ଢ️) will be displayed on the LCD.
- Frame the subject in the LCD screen and press the shutter button half-way to activate the focus until the green AF LED stops blinking and the AF frame turns green.
- 3. Press the **shutter** button fully to capture the pictures.
 - \bullet The camera will automatically capture 7 continuous images at approximately 3 images per second in 1600 x 1200 resolution.

Note:

- · In continuous shooting mode the flash is disabled as the recharging time will slow it down.
- The camera will only capture pictures in 1600 x 1200 resolution in continuous shooting mode.
- The LCD will be blank when the images are taken in the Continuous Shooting Mode.

TAKING PICTURES WITH SELF-TIMER





- 1. In (☐) Camera Mode, press ▼ button, the self-timer icon (小) appears on the LCD.
- 2. Place the camera on a flat surface or tripod.
- Use the LCD to compose the picture, and then press the Shutter button to activate the Self-Timer.
 The Self-timer LED will blink slowly for 7 seconds, faster for the remaining 3 seconds and then the image will be captured.

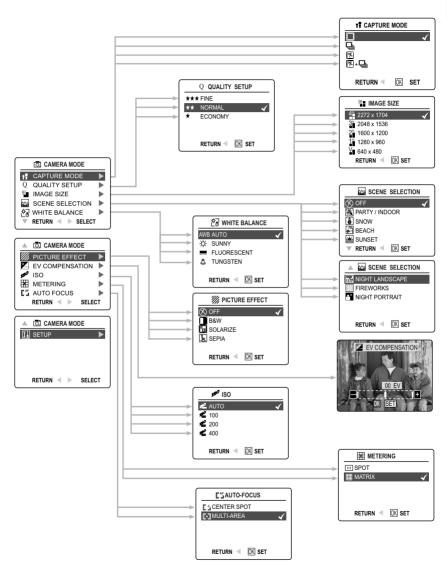
Note:

- The Self-Timer is automatically deactivated once the image is taken.
- To deactivate the Self-Timer before taking a picture, press ▼ button until the self-timer icon (☼) disappears.

Photography Hints -

Since the Self-Timer LED indicator on the front of the camera flashes, you have time to join in the photograph and know when the camera is done taking a picture when the Self-Timer LED light stops blinking.

USING THE MAIN MENU IN CAMERA MODE



USING THE MAIN MENU IN CAMERA MODE

Follow the steps below to set the advanced shooting options in the camera through the Main Menu.

- Turn the camera on.
- 2. Set the mode switch to () Camera mode.
- 3. Press the **MENU** button to display the main menu.
- 4. Press ▲ or ▼ until the desired option is highlighted.
- 5. Press ▶ to enter the submenu.
- 6. Press \blacktriangle or \blacktriangledown in the submenu to toggle between the options.
- 7. Press the **OK** button to make a selection.
 - · All selections will be marked by a red check mark.
- 8. To return to the previous menu, press ◀.
- 9. To exit the menu at any time, press the **MENU** button.

SETTING CAPTURE MODE

The capture mode menu has 4 features to choose from for taking pictures.

| Capture Mode Option | Description |
|---|--|
| (🔲) Single | The camera will take 1 picture at a time. |
| (🖳)Continuous Shooting | The camera will take 7 pictures (at 1600 x 1200 resolution) in a row when the shutter button is fully pressed. The flash is disabled in this mode. |
| (图)Sport | The camera will take 1 picture at a time in Sport mode. |
| (图 + 및) Continuous Shooting with Sport | The camera will take 7 pictures in a row in Sport mode |

Note: Flash will be deactivated in continuous shot.

TAKING PICTURES IN SPORT MODE

This mode is used to shoot sports and other high-speed activities. The camera will automatically choose a higher shutter speed and wider aperture to capture fast-moving action without blur.

Setting Sport Mode:







- 1. In the main menu, press ▶ to enter the capture mode submenu.
- 2. Press ▲ or ▼ to highlight Sport (🖾) or Sport + Continuous shot (🖾 + 🕘).
- 3. Press **OK** to enter the mode.

Taking a picture in Sport Mode:

- Frame the subject in the LCD.
- Press the shutter button half-way to activate the focus until the green AF LED stops blinking and the AF frame turns green.
- 3. Press the **shutter** button fully to take the picture.

Note: Hold your camera steady to prevent blurriness. It is recommended to either place your camera on a steady surface or use a tripod.

SETTING IMAGE QUALITY

The Image Quality setting determines the amount of compression used to reduce the size of the stored image file in order to economize space in the memory.







| Quality | JPEG Compression Ratio | Description |
|---------------------|------------------------|--|
| Fine | 4.5:1 | Fine image quality can be used for making prints. |
| Normal (Default) | 11:1 | Normal image quality can be used for general purpose pictures. |
| Economy | 17:1 | Economy image quality can be used for pictures that will be sent via e-mail. |

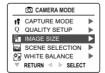
How to change the quality:

- 1. When () Quality is highlighted, press ▶ to enter the () Quality Setup submenu.
- 2. Press ▲ or ▼ until the desired setting is highlighted.
- 3. Press the **OK** button to select the Quality mode.
- 4. Press the **MENU** button to return to picture taking mode.

SETTING IMAGE RESOLUTION

Image Resolution determines the size of a captured image. Higher resolution images contain more details and have larger file sizes.







Images Stored on 16MB memory (approx.):

| Resolution Quality | 4MP (2272 x 1704) | 3MP (2048 x 1536) | 2MP (1600 x 1200) | 1.3MP (1280 x 960) | VGA (640 x 480) |
|--------------------|----------------------|----------------------|----------------------|-----------------------|--------------------|
| Fine | 14 | 16 | 23 | 33 | 94 |
| Normal | 32 | 37 | 52 | 77 | 200 |
| Economy | 46 | 53 | 81 | 110 | 248 |

■ Images Stored on 32MB memory (approx.):

| Resolution Quality | 4MP (2272 x 1704) | 3MP (2048 x 1536) | 2MP (1600 x 1200) | 1.3MP (1280 x 960) | VGA (640 x 480) |
|--------------------|----------------------|----------------------|----------------------|-----------------------|--------------------|
| Fine | 27 | 31 | 45 | 63 | 188 |
| Normal | 64 | 74 | 105 | 144 | 378 |
| Economy | 93 | 102 | 145 | 202 | 478 |

Images Stored on 64MB memory (approx.):

| Resolution Quality | 4MP (2272 x 1704) | 3MP (2048 x 1536) | 2MP (1600 x 1200) | 1.3MP (1280 x 960) | VGA (640 x 480) |
|--------------------|----------------------|----------------------|----------------------|-----------------------|--------------------|
| Fine | 54 | 62 | 93 | 130 | 372 |
| Normal | 129 | 147 | 217 | 288 | 774 |
| Economy | 186 | 204 | 290 | 404 | 956 |

Images Stored on 128MB memory (approx.):

| Resolution | 4MP | 3МР | 2MP | 1.3MP | VGA |
|------------|---------------|---------------|---------------|--------------|-------------|
| Quality | (2272 x 1704) | (2048 x 1536) | (1600 x 1200) | (1280 x 960) | (640 x 480) |
| Fine | 111 | 127 | 181 | 257 | 776 |
| Normal | 254 | 300 | 434 | 603 | 1565 |
| Economy | 372 | 378 | 605 | 893 | 1980 |

How to change the resolution:

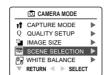
- 1. When Resolution is highlighted in the Main Menu, press ▶ to enter the () Resolution submenu.
- 2. Press ▲ or ▼ until the desired setting is highlighted.
- 3. Press the **OK** button to select the mode
- 4. Press the **MENU** button to return to picture taking mode.

Note: The default image resolution is 4MP.

SELECTING SCENE MODES

The preset scene modes are helpful to quickly optimize the various settings to get the best capture of specific scenes.







| Preset Scene | Description |
|-----------------|---|
| Off (default) | No Scene Selection. |
| Party/Indoor | Use this mode to capture the details of candlelit scenes or other indoor background light conditions. |
| § Snow | Use this mode to capture the details in snow scene, since the snow reflects more of the light and would make the images look darker if the camera is set at Off mode. |
| Beach | Use this mode to capture the details in shining water scene. |
| Sunset | This mode captures the deep hues and color variations in sunsets and sunrises. |
| Might Landscape | A slow shutter speed is used to capture the lights in night scenes. Photography Tip: With the slow shutter speed there is a possibility of getting blurry images due to camera movement. To reduce blurring, you may do the following: 1. Set your camera to Night Landscape mode. 2. Place your camera on a tripod or sturdy surface area. 3. Set the camera to Self-Timer mode. 4. Press the shutter button. |
| Fireworks | Use this mode to capture the burst of light from fireworks with a slower shutter speed. |
| Night Portrait | Use this mode to capture a subject illuminated with the lights in a night scene with a slow shutter speed. • Due to the slow shutter speed, place the camera on a tripod for better picture quality. |

How to set the scene selection:

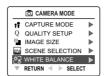
- 1. When Scenes Select is highlighted, press ▶ to enter its submenu.
- 2. In the Scene menu, press ▲ or ▼ to choose between the options.
- 3. Press the **OK** button to select the Scene mode.
- 4. Press the **MENU** button to return to picture taking mode.

Note: Any change of the flash setting will cancel the scene selected in Scene Selection.

SETTING WHITE BALANCE

By default the camera uses Auto White Balance to best reproduce colors under different lighting conditions. For mixed lighting conditions you can use the Auto White Balance.







| White Balance Mode | Description |
|--------------------|--|
| A Auto | The camera will automatically choose the white balance setting. Use this setting in variable light conditions. |
| ☆ Sunny | Use outdoors with sufficient sunlight. |
| - Fluorescent | Use indoors with fluorescent or ambient light conditions. |
| Tungsten | Use indoors with tungsten light conditions. |

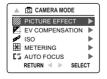
How to change the White Balance:

- 1. When White Balance is highlighted, press ▶ to enter its submenu.
- 2. Press ▲ or ▼ until the desired setting is highlighted.
- 3. Press the **OK** button to select the White Balance mode.
- 4. Press the **MENU** button to return to picture taking mode.

SELECTING THE PICTURE EFFECT

You can shoot with different picture effects.

| Picture Effect | Description |
|----------------|--|
| OFF (Default) | Taking pictures without effect. |
| B&W | Taking pictures in black and white. |
| SOLARIZE | Taking pictures with clear light intensity like illustrations. |
| SEPIA | Taking pictures in sepia tones like old pictures. |





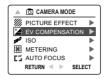
How to set photo effect:

- 1. When Picture Effect is highlighted, press ▶ to enter its submenu.
- 2. Press ▲ or ▼ until the desired setting is highlighted.
- 3. Press the **OK** button to select the picture effect.
- 4. Press the MENU button to return to picture taking mode.

SETTING EXPOSURE COMPENSATION

The camera uses Auto Exposure to give you well exposed pictures under most conditions. If the main subject turned out too light or too dark, you can use the Exposure Compensation feature to improve the result.







| Exposure Compensation Mode | Description |
|----------------------------|---|
| + | Increasing the Exposure in pictures that are too dark, will make the picture lighter. |
| - | Decreasing the Exposure in pictures that are too light, will make the picture darker. |

How to use Exposure Compensation:

- 1. Press ▲ or ▼ in the Main Menu until () Exposure Compensation is highlighted.
- 2. Press ▶ display the Exposure Compensation bar on the LCD.
- 3. Press or ▶ to change the Exposure Compensation between 2.0 to +2.0.
- 4. Press the **OK** button to select the desired value.
 - · The camera will return to picture taking mode automatically after selecting.

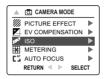
SETTING THE ISO SENSITIVITY

Raise the ISO speed when you wish to reduce camera shake or to turn the flash off when shooting in a dark area.

| ISO Setting | Description |
|--------------------|---|
| Auto (default) | Equivalent to setting of 100 under normal conditions. When lighting is poor, camera raises sensitivity automatically to compensate. |
| % 100 | 100 is best when you want to shoot clear, sharp images in daylight. |
| 200 200 200 | 200 is ideal when shooting in cloudy situations. |
| ₩ 400 | 400 is best when shooting in dark lit surrounding, for example, when shooting at night. |

Note: Higher ISO speeds increase image noise. To take clean images, use as low an ISO speed as possible.

How to change ISO setting:





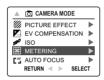
- 1. When ($\cancel{p0}$) ISO is highlighted, press \blacktriangleright to enter its submenu.
- 2. Press ▲ or ▼ until the desired setting is highlighted.
- 3. Press the **OK** button to select the ISO setting.
- 4. Press the **MENU** button to return to picture taking mode.

SETTING LIGHT METERING MODE

You can choose which part of the image to use to measure the brightness and determine the exposure.

| Metering Mode | Description |
|-----------------|---|
| Spot | Meters the light in the center area of the image. Use this mode when the subject is backlit or surrounded by strong light. |
| Matrix(default) | Metering the light in different zones. Use this mode when the lighting condition is complex. The camera can adjust the settings to correct exposure for the main subject by metering the position of the subject, the brightness, the direct light, and the backlighting etc. |

How to change Light Metering mode:





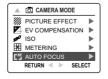
- 1. When (෮) Metering is highlighted, press ▶ to enter its submenu.
- 2. Press ▲ or ▼ until the desired setting is highlighted.
- 3. Press the **OK** button to select the metering mode.
- 4. Press the **MENU** button to return to picture taking mode.

SETTING AUTO FOCUS (AF) MODE

The camera provides two AF modes to perform the Auto Focus function.

| AF Mode | Description |
|----------------------|--|
| Center Spot | In this mode, the camera uses the center zone of the subject to perform auto focusing. Use this mode when the subject is backlit or surrounded by strong light. |
| Multi-Area (default) | In this mode, the camera automatically determines which zone (center, upper-left, upper-right, lower-left, lower-right) to use to perform the auto focusing. Use this mode when the lighting condition is complex. |

How to set AF mode:





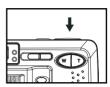
- 1. When AF mode is highlighted, press ▶ to enter its submenu.
- 2. Press ▲ or ▼ until the desired setting is highlighted.
- 3. Press the **OK** button to select the metering mode.
- 4. Press the MENU button to return to picture taking mode.

TAKING VIDEO CLIPS

The camera can capture video clips with sound.







To record a video clip:

- 1. Slide the Mode Switch to (2) Video Clip Mode.
 - The time limit is showing on the upper right corner of the screen.
- 2. Position the subject in the LCD.
- Press the shutter button half-way to activate the focus until the green AF LED stops blinking and the AF frame turns green.
- Press the shutter button fully to capture a continuous video clip. The time recorded will be shown on the LCD. The camera can take video until the memory is full.

To stop recording:

1. Press the Shutter button again to stop recording.

OR

2. The camera will continue recording until the memory limit has been reached.



Video Clip Information

Resolution: QVGA (320x240) or

QQVGA (160x120) (Best for e-mail)

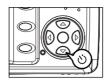
Frame rate: 30fps

File Format: AVI (Motion Picture)

Note:

- Do not open the battery door or turn the camera off while recording. Otherwise the video clip may not be stored.
- · Higher capacity memory cards can take longer video clips.
- The Flash, Macro, and Continuous Shooting are deactivated in video clip mode.

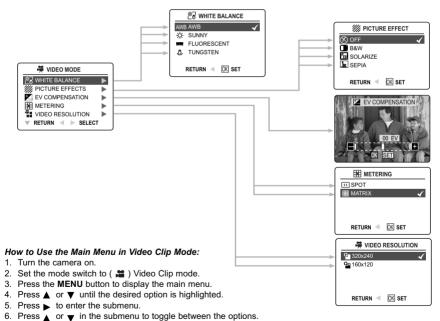
TAKING VIDEO CLIP WITH SELF-TIMER





- 1. In the (ஊ) Video Clip Mode, press ▼ button, and the self-timer icon (ぐ) will appear on the LCD.
- Place the camera on a flat surface or tripod.
- 3. Use the LCD to compose the picture, and then press the Shutter button to activate the Self-Timer. The Self-timer LED will blink slowly for 7 seconds, faster for the remaining 3 seconds and then starts recording the video clip.
- 4. Press Shutter button again to stop recording. Otherwise the camera will continue until the memory limit is reached

USING THE MAIN MENU IN VIDEO CLIP MODE



- 7. Press the **OK** button to make a selection.
 - All selections will be marked by a red check mark.
- To return to the previous menu, press ◀ .
- 9. To exit the menu at any time, press the **MENU** button.

Note:

- · Please go to P.21 to get to know the differences between the various White Balance settings.
- Please refer to P.21 to see the different picture effects.
- Please go to P.22 for information about Exposure Compensation.
- · Please refer to P.24 for the metering difference.

SETTING VIDEO CLIP RESOLUTION

Note: 160x120 resolution is ideal for email.

How to change the video resolution:





- 1. When Video Resolution is highlighted in the Main Menu, press ▶ to enter the (🎬) Resolution submenu.
- 2. Press ▲ or ▼ until the desired setting is highlighted.
- 3. Press the **OK** button to select the mode
- 4. Press the MENU button to return to video clip mode.

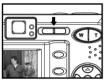
REVIEWING YOUR FILES

REVIEWING THE PICTURES/VIDEO CLIPS

In () review mode, you can review your stored pictures and video clips through the LCD.

Note: When a memory card is inserted in the camera, only the pictures stored in the memory card will be displayed in the review mode. To view the pictures in the internal memory, please transfer files from internal memory to the SD card (p.36). Or, turn the camera off, remove the memory card, and then turn the camera back on

How to review pictures/video clips:







- 1. Slide the Mode Switch towards () . The lens will retract after 30 seconds in review mode.
- 2. Press or to scroll through each file.
 - The file type and frame counter will be displayed on the LCD.

| File Indication | File Type |
|-----------------|---------------|
| JPEG | Still Picture |
| AVI | Video Clip |



When a video clip icon (AVI) is displayed on the LCD, press the OK button to play the video clip. To stop playing the video clip, press the Shutter button again.

Note: You may press the OK button to pause and resume playing the video clip.

ENLARGING THE PICTURES

In () Review Mode, you can enlarge your pictures to take a closer look at the subject on the LCD. This feature is for viewing purposes only and it will not enhance the stored picture.







4x Enlargement



6x Enlargement

| Resolution | Maximum Enlargement |
|-------------|---------------------|
| 2272 x 1704 | 6X |
| 2048 x 1536 | 4x |
| 1600 x 1200 | 4x |
| 1280 x 960 | 4x |
| 640 x 480 | 2x |

How to enlarge:

- 1. In (▶) Review Mode, press ◀ or ▶ to scroll through the stored pictures and video clips.
- 2. While viewing a stored still picture, press the T button to get different magnifications.
- Press ▲ , ▼ , ◀ or ▶ to navigate in the picture. When the picture can pan no farther in one direction, the directional arrow will disappear.
- 4. Press W button to zoom out.

Note: Video Clips cannot be magnified.

REVIEWING YOUR FILES IN THUMBNAIL

The thumbnail view can be accessed in () Review mode by pressing either Menu or Wide button.







fia. 1.2

Using the Quick Access Button:

- In the () Review Mode, press W button, nine thumbnail images or video clips will appear on the LCD display in a few seconds. The last displayed picture will come first and bordered in red. (fig. 1.2)
- Press ▲ , ▼ , ◀ or ▶ to look through all the pictures and video clips. The selected picture or video clip will have a red border. And the type of the video clip files and its sequence number will also be shown on the bottom of the LCD.
- 3. Press the **OK** button to view the picture or video clip in full screen.

Using the review menu:

- 1. In () Review Mode, press **MENU** to enter review menu.
- 2. Press ▲ or ▼ to highlight Thumbnail.
- Press button to have nine thumbnail images or video clips appear at once on the LCD display.
- 4. Press ▲ , ▼ , ◀ or ▶ to look through all the pictures and video clips.
- Press the **OK** button to view the picture or video clip in full screen. Or press the **MENU** button to return to the previous screen.



USING THE DELETE BUTTON TO DELETE YOUR FILES

You can delete your files in Quick View, Thumbnail or in Review mode by using the Delete button.

Note: Once a file is deleted, it cannot be recovered.





Deleting in Quick View Mode (Camera Mode)

- In the () Camera mode, after a picture is taken, the LCD will show the picture for a second. If you are not satisfied with the picture, press the button, the screen will read "Are you sure?"
 Note: To change the quick view time, please go to p.42.
- Press ▲ or ▼ or to highlight No or Yes.
- Press the **OK** button to select.
 - · If Yes is selected, the picture will be deleted.
 - · If No is selected, the picture will be saved.

Deleting in Review Mode

Delete One

- 1. In (▶) Review mode, press ⋒ button once, the screen will read "Are you sure?"
- 2. Press ▲ or ▼ to highlight No or Yes.
- 3. Press the OK button to select.
 - If No is selected, no change will be made, and the camera will return to the review mode.
 - · If Yes is selected, the file will be deleted.

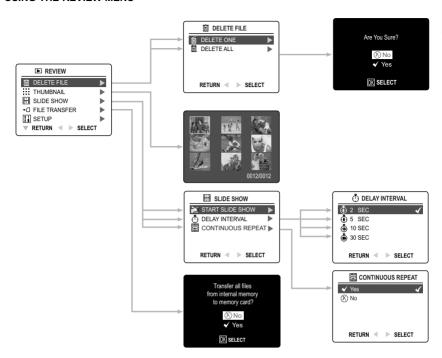
Delete All

- 1. In () Review mode, press find button twice, the screen will read "Delete All, Are you sure?"
- Press ▲ or ▼ to highlight No or Yes.
- 3. Press the **OK** button to select.
 - · If No is selected, no change will be made, and the camera will return to the review mode.
 - · If Yes is selected, all the files will be deleted.

Deleting in Thumbnail Review Mode

- 1. When thumbnail view is displayed (refer to P.30), select the image you want to delete, press fine button, the LCD shows the image in full screen and asks "Are You Sure?"
- 2. Press ▲ or ▼ to highlight No or Yes.
- 3. Press the OK button to select.
 - If No is selected, no change will be made, and the LCD will return to the thumbnail view mode.
 - · If Yes is selected, the selected file will be deleted.

USING THE REVIEW MENU



How to use the Menu in Review mode:

- 1. Turn the camera on.
- 2. Set the Mode Switch to () Review mode.
- 3. Press the **MENU** button to display the main menu.
- 4. Press ▲ or ▼ until the desired option is highlighted.
- 5. Press ▶ to enter its submenu.
- 6. Press \blacktriangle or \blacktriangledown in the submenu to toggle between the options.
- 7. Press the **OK** button to make a selection.
 - · All selections will be marked by a red check mark.
- 8. To exit the menu, press ◀ .
- 9. To exit the menu at any time, press the **MENU** button.

DELETING YOUR FILES

Note: Once the files are deleted, they cannot be recovered.

Deleting One File by Using the Review Menu







- 1. In () Review mode, press the **MENU** button to enter review menu.
- 2. Press ▲ or ▼ to highlight Delete File.
- Press ▶ to enter its submenu.
- Press ▲ or ▼ to highlight Delete One, then press ► . The LCD will show the images/video clips in thumbnail.
- 5. Press ▲ , ▼ , ◀ , ▶ to highlight the file you want to delete.
- 6. Press **OK** button. The next screen will read "Are You Sure?"
- 7. Press ▲ or ▼ to highlight No or Yes.
- 8. Press the OK button to select.
 - If No is selected, no change will be made, and the camera will return to the thumbnail view mode.
 - If Yes is selected, the selected file will be deleted, and the LCD return to the thumbnail view mode.







Deleting All Files

- 1. In () Review Mode, press **MENU** to enter review menu.
- 2. Press ▲ or ▼ to highlight Delete File.
- 3. Press ▶ to enter its submenu.
- 4. Press ▲ or ▼ to highlight Delete All.
- 5. Press ▶ . The next screen will read "Are You Sure?"
- 6. Press ▲ or ▼ to highlight No or Yes.
- 7. Press the OK button to select.
 - · If No is selected, no change will be made, and the LCD will return to the previous screen.
 - If Yes is selected, all file will be deleted. The LCD will show "No Files!"

RUNNING A SLIDE SHOW

Use the slide show feature to automatically display your pictures and videos on the camera LCD screen at a selectable interval rate. You can also run a slide show on any video device that is equipped with a video input, such as a television or digital projector.

The slide show feature is available when you have at least one picture stored.







How to run a slide show:

- 1. In () Review Mode, press MENU to enter review menu.
- 2. Press ▲ or ▼ to highlight Slide Show.
- 3. Press ▶ to enter its submenu.
- 4. Press when Start Slide Show is highlighted to begin the Slide Show.
 - Pictures: Each picture will be shown for 2 seconds. To change the display interval, please refer to the instructions below.
 - Video clips: The full video clip will be displayed.
- 5. Press ▲ or ▼ once to speed up or slow down the rate of slide show.
- 6. Press or ▶ to force to the previous or next image.
- 7. Press OK to pause or resume slide show.
- 8. To guit the Slide Show, press the Menu button.

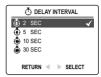
Note: When an SD memory card is inserted into the camera, only the pictures stored in the memory card will be displayed. To view the pictures in the internal memory, please transfer the files onto the SD card (p.36) or remove the SD card

How to set the slide show interval:

The default slide show interval is 2 seconds. You may change the time following the steps below:







- 1. In () Review Mode, press **MENU** to enter review menu.
- 2. Press ▲ or ▼ to highlight Slide Show.
- 3. Press ▶ to enter its submenu.
- 4. Press ▲ or ▼ to highlight Delay Interval.
- 5. Press ▶ to enter the submenu.
- 6. Press ▲ or ▼ to select how long each picture is displayed on the LCD: 2, 5, 10 or 30 seconds.
- 7. Press OK to select.

How to set repeatedly slide show

By default, the slide show will stop automatically when the last frame is played. However, you can set the camera to play the slide show repeatedly by following steps below:







- 1. In () Review Mode, press **MENU** to enter review menu.
- Press ▲ or ▼ to highlight Slide Show.
- 3. Press ▶ to enter its submenu.
- 4. Press ▲ or ▼ to highlight CONTINUOUS REPEAT.
- 5. Press ▶ to enter the submenu.
- 6. Press ▲ or ▼ to select Yes or No.
 - If Yes is selected, the camera will play the slide show repeatedly after you started playing a slide show.
- Press OK to select.

TRANSFERRING FILES FROM INTERNAL MEMORY TO SD CARD

The camera allows you to transfer photos and video clips that are stored in the camera's internal memory to an SD memory card.







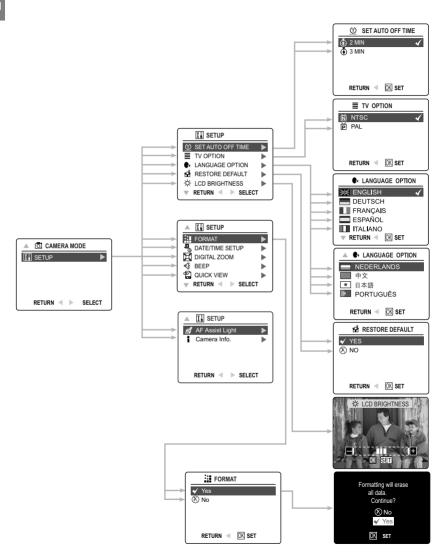
- 1. In () Review Mode, press Menu to enter review menu.
- 2. Press ▲ or ▼ to highlight File Transfer.
- 3. Press ▶ . The next screen will read "Transfer all files from internal memory to memory card"?
- 4. Press ▲ or ▼ to highlight No or Yes.
- Press OK to select.
 - If No is selected, no change will be made, and the LCD will return to the previous screen.
 - If Yes is selected, the screen reads "Transferring ..." and all files will be transferred to the SD card.

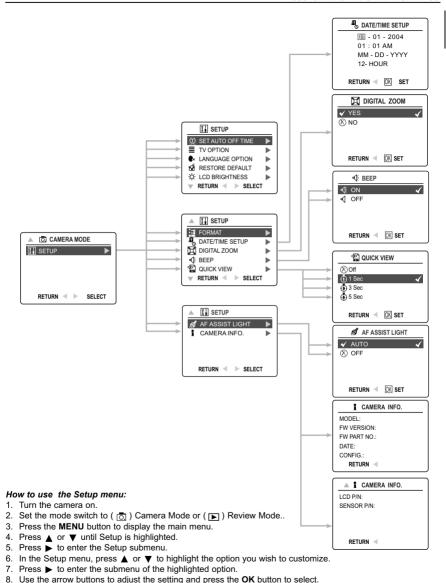


Note:

- 2. If the SD card is locked, the camera will show memory card locked icon for about 2 seconds and then back to the main menu.

CUSTOMIZING THE CAMERA SETTINGS





Press ■ to return to the previous menu OR press the MENU button to exit.

SETUP MENU AND FEATURES

| Setup Setting | Options | Description |
|-------------------|-----------------------------|--|
| Set Auto Off Time | 2 min, 3 min | This feature enables the camera to automatically turn off |
| | | when it is idle. |
| TV Option | NTSC, PAL | Sets the mode the camera needs to adapt to your TV. |
| | | (Page 59) |
| Language Option | English | Sets the language in your camera. (Page 40) |
| | Deutsch | |
| | Français | |
| | Español | |
| | Italiano Nederlands | |
| | 中文 | |
| | 日本語 | |
| | Português | |
| Restore Default | Yes/No | Sets all camera settings to the factory default. (Page 44) |
| LCD Brightness | | Sets the LCD brightness level. (Page 40) |
| Format | Yes/No | Formats the memory card by deleting all files. (Page 41) |
| Date/Time Setup | Date/time, | Changes the date/time in your camera and their display |
| | Date/time format | format. |
| Digital Zoom | Yes | Activates/deactivates the digital zoom. |
| | No | |
| Веер | On, Off | Activates or deactivates the beep sound. |
| Quick View | Off, 1 sec., 3 sec., 5 sec. | Sets quick view interval. |
| AF Assist Light | Auto, Off | |
| Camera Info | Model | Displays the camera version information. This is for |
| | FW Version | information purposes only. |
| | FW Part No. | |
| | Date | |
| | Config. | |
| | LCD P/N | |
| | Sensor P/N | |

SETTING THE AUTO OFF TIME



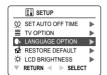




- 1. In the Setup menu, press ▲ or ▼ until SET AUTO OFF TIME is highlighted.
- 2. Press ▶ to enter the submenu.
- 3. Press ▲ or ▼ to highlight the preferred choice.
- 4. Press the OK button to set.

Notes: The default setting is 2 minutes. Press the Power button for more than 1 second to reactivate the camera after it goes off.

SETTING THE LANGUAGE







To set the Language:

- In the Setup menu, press ▲ or ▼ until Language is highlighted.
- 2. Press ▶ to enter the Language submenu.
- Press ▲ or ▼ to highlight the desired language.
- 4. Press the **OK** button to set.

SETTING THE DATE AND TIME

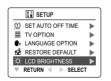




- 1. In the Setup menu, press ▲ or ▼ until DATE/TIME SETUP is highlighted.
- 2. Press ▶ to enter the submemu.
- 3. Press to highlight the date/time fields and date/time format. The selected segment will blink.
- 4. Press ▲ or ▼ to change the number in the blinking position, and press ▶ to go to other fields.
- After the date/time is set, press the **OK** button to quit date/time setting. The next screen displays live viewfinder.

SETTING THE LCD BRIGHTNESS







How to set the LCD Brightness:

- 1. In the Setup menu, press ▲ or ▼ until LCD Brightness is highlighted.
- 2. Press ▶ to display the LCD Brightness bar on the LCD.
- Press ◀ or ▶ to adjust the brightness.
- 4. Press the OK button to select.

FORMATTING THE INTERNAL MEMORY OR MEMORY CARD

CAUTION: !



- 1. Formatting deletes all pictures and video clips from the memory.
- 2. Removing the card during formatting may damage the card.
- Selecting the formatting feature while there is no memory card in the camera, will cause the internal memory to format. All pictures and video clips on the internal memory will be lost.





- 1. In the Setup menu, press ▲ or ▼ until Format is highlighted.
- Press ▶ to enter the Format submenu.
- 3. Press ▲ or ▼ to highlight No or Yes.
- 4. Press the OK button to select.
 - If No is selected, no change will be made, and the LCD will return to the previous screen.
 - · If Yes is selected, the LCD shows "Formatting will erase all data. Continue?"





- 5. Press ▲ or ▼ to highlight No or Yes.
- 6. Press the OK button to select.
 - · If No is selected, no change will be made, and the LCD will return to the Setup Menu.
 - · If Yes is selected, the LCD shows "Formatting ..." ALL FILES will be deleted.

Note: If "CARD ERROR!" is displayed on the LCD screen, it indicates that the memory card is corrupted. Please format the memory.

TURNING THE BEEP SOUND ON OR OFF

The camera provides an option to enable or disable the beep sound. The beep sound is ON by default. While the beep sound is on, the camera will beep in any of the following situations:

- · When the camera is powered on.
- After an image is captured. (Note: The beep after image capture cannot be disabled.)
- When any button, except for the Power button, the zoom buttons and the camera mode slide switch button, is pressed.





How to activate/deactivate the beep sound:

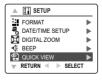
- 1. In the Setup menu, press ▲ or ▼ until Beep is highlighted.
- 2. Press ▶ to enter its submenu.
- 3. Press ▲ or ▼ to highlight the desired selection.
- 4. Press the **OK** button to set.

SETTING QUICK VIEW INTERVAL

The camera provides programmable Quick View duration, which is the time that the image is shown to the user immediately after a picture is taken.

| Quick View | Description |
|-----------------|---|
| Off | No quick view, remain in live viewfinder. |
| 1 sec (Default) | Display image for 1 seconds then return to live viewfinder. |
| 3 sec | Display image for 3 seconds then return to live viewfinder. |
| 5 sec | Display image for 5 seconds then return to live viewfinder. |

How to select Quick View time phrase:





- 1. In the Setup menu, press ▲ or ▼ until Quick View is highlighted.
- Press ➤ to enter its submenu.
- 3. Press ▲ or ▼ to highlight the desired selection.
- 4. Press the OK button to set.

SETTING AF ASSIST LIGHT

The camera can turn the built-in AF (Auto Focus) assist light on to illuminate the focus subject in low-light situation.

| AF Assist Light | Description |
|-----------------|--|
| Auto (Default) | The camera will turn on AF assist light if it is needed. |
| Off | The camera will not turn on the AF assist light even if the subject is in a low-light condition. |

How to change AF assist light setting:





- 1. In the Setup menu, press ▲ or ▼ until AF Assist Light is highlighted.
- 2. Press ▶ to enter its submenu.
- 3. Press ▲ or ▼ to highlight the desired selection.
- 4. Press the OK button to set.

RESTORE THE CAMERA TO FACTORY DEFAULT SETTINGS

To restore the default settings in your camera:

- 1. Press ▶ when Restore Default is highlighted in the camera.
- 2. Press ▲ or ▼ to highlight No or Yes, and then press OK.
 - · When No is selected, no change is made. The LCD returns to the previous screen.
 - · When Yes is selected, the LCD shows "Are you sure?"
- 3. Press ▲ or ▼ to highlight Yes or No, and then press OK.
 - If No is selected, no change will be made. The LCD returns Setup page.
 - If Yes is selected, the camera will be reset to the factory default setting. The LCD will show "Restoring..."
 for a few seconds and then return to setup page. The Default settings will be restored.

Note: Please refer to the table below for the default settings.

| OPTION | DEFAULT STATUS |
|-----------------------|---|
| Camera Mode | Single Shot |
| Image Size | 2272 x 1704 |
| Quality | Normal |
| Flash | Auto Flash |
| White Balance | Auto |
| LCD Brightness | Center (0) |
| Scene Selection | OFF |
| Digital Zoom | Yes |
| Exposure Compensation | 0 |
| ISO | Auto |
| Metering | Matrix |
| Photo Effect | None |
| Time Out | 2 min |
| Slide show interval | 2 Seconds |
| Веер | ON |
| Quick View | 1 Sec |
| AF Mode | Multi-Area |
| Continuous Repeat | No |
| AF Assist Light | Auto |
| TV Mode | NTSC for USA/Japan, PAL for Europe/Asia |
| Date/Time Format | USA/Japan: MM/DD/YYYY, 12-hour |
| | Europe/Asia: DD/MM/YYYY, 24-hour |

SOFTWARE INSTALLATION GUIDE

The software that comes with the Concord Eye-Q 4363z includes driver, reader, and photo editing programs. These programs transfer the pictures or video clips from your camera to your computer, and enable you to view them on your computer screen. The following are the computer system requirements for these programs to be installed.

Computer System Requirements

Windows

- 300MHz Pentium II processor or equivalent.
- Microsoft Windows 98/98SE, Windows Me, Windows 2000 Professional, Windows XP Home / Professional / Media Center
- · 360MB free hard disk space .
- 128MB of RAM
- Minimum 800 x 600 display with 16-bit color (1024 x 768 with 24-bit color or better recommended)
- USB Port
- 4x CD-ROM Drive

Macintosh

- Mac OS 9.0. 9.1. 9.2 and X 10.1 or later
- Power PC-based
- · 32MB of RAM
- 640 x 480 display with Thousands of colors (Millions of colors recommended)
- Built-In USB Port

Installation Requirements

The installer will automatically detect which software applications need to be installed or if they are not necessary. Please read the installation requirements before proceeding with the installation process.

| System | Windows 98/98SE | Windows Me | Windows 2000 | Windows XP | Macintosh |
|---|--------------------|---------------|-----------------|---------------|-----------|
| Install Camera Driver | Х | | | | |
| Install DirectX 9 | Х | | Х | | |
| Install ArcSoft PhotoImpression | Х | Х | Х | Х | |
| Install Adobe Acrobat Reader 5 | | | | | |
| Camera automatically detected by the computer (no driver installation required) | | Х | Х | Х | Х |

USING THE INSTALLER SPLASH SCREEN

The installer will automatically detect which software applications need to be installed or if they are not necessary. This will be indicated by the buttons on the splash screen that appears when the CD-ROM is inserted into the computer:

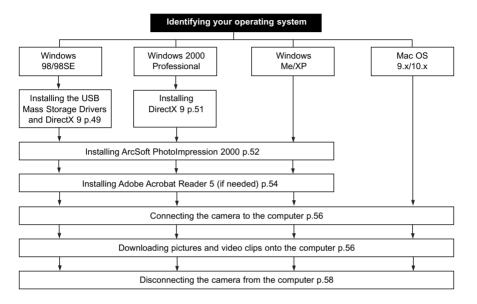
| Color Description | |
|-------------------|--|
| Yellow () | Required or highly recommended to install. |
| Gray () | Already installed or not necessary |



| Option | Description | |
|------------------------------|--|--|
| Camera Drivers | The USB Mass Storage camera drivers enable the camera to become an external drive on your computer. | |
| Microsoft DirectX 9 | DirectX 9 enables the movie playback applications on your computer to playback video clips that are captured with the camera. | |
| ArcSoft PhotoImpression 2000 | This photo software enables you to edit and enhance pictures. | |
| Adobe Acrobat Reader 5 | Adobe Acrobat Reader enables you to view the electronic version of the User's Guide. | |
| User's Guide | Direct link to the electronic version of the User's Guide in different languages. (All User's Guides are saved in PDF format.) | |

FLOW DIAGRAM FOR SOFTWARE INSTALLATION

To transfer the pictures and video clips from the memory card, the camera must be connected to a computer with the provided Mini-USB cable. Additional setup may be required by some operating systems before connecting the camera to the computer for the first time.



Data transfer may not function correctly if you have one of the operating systems listed below or you are using an add-on USB adapter or USB hub.

- Windows 95
- Windows NT 3.51/4.0
- Mac OS 8.6 or lower.
- Home built computer systems or computer systems without a factory installed operating system.
- · Home installed operating system or upgrade to the operating system.

IDENTIFYING YOUR OPERATING SYSTEM

Windows

- 1. Right click the My Computer icon on your desktop, and go to Properties.
- 2. The System Properties Box will appear.
 - The information about your computer is listed under the system area.
- Confirm that your computer is running one of the following operating systems and proceed to the page in the chart for installation instructions:

| System | Proceed to page |
|--|-----------------|
| Windows 98, Windows 98 Second Edition | Page 49 |
| Windows 2000 | Page 51 |
| Windows Millennium Edition, Windows XP Home Edition, Windows XP Professional Edition, Windows XP Media Center Edition | Page 52 |



4 Press OK to close the window

For Windows 98/98SE/Me/2000, if the **My Computer** icon is not on your desktop, click **Control Panel** icon from the Start Menu and double click on the **System** icon to open the System Property Box.

For Windows XP, if the My Computer icon is not on your desktop, click Control Panel icon from the Start Menu and click on the Performance and Maintenance icon, then click on the System icon to open the System Property Box.

Macintosh

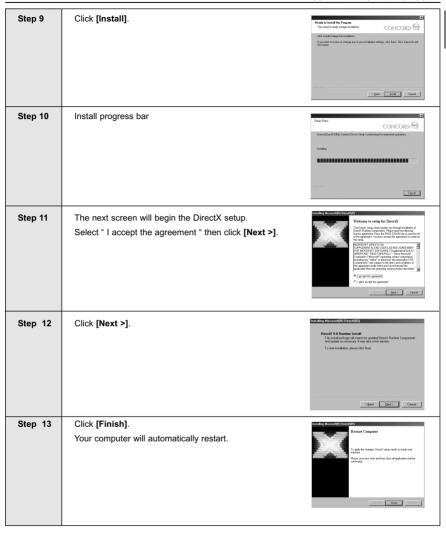
- 1. In the Apple Menu on the Menu bar, select **About this Computer**.
- A window will appear with the computers operating system version. Confirm that your computer is version 9 or higher.

No installation of software is necessary for Macintosh users, please go to Page 56 to connecting your camera to the computer.

INSTALLING THE DRIVER AND DIRECTX 9 - WINDOWS 98/98SE

NOTE: Do not connect the camera to your computer before the camera drivers and Microsoft DirectX 9 installation is completed.

| Step 1 | Make sure your camera is powered off and not connected to the computer. | | |
|--------|--|--|--|
| Step 2 | Make sure the computer is powered on and Windows 98 or 98SE is running. | | |
| Step 3 | Close any other applications or software you may be running. | | |
| Step 4 | Insert the supplied CD-ROM into your computer's CD-ROM Drive. NOTE: If the installer does not start automatically within 30 seconds after the CD-ROM has been inserted, click on "My Computer" either on the Desktop or in the Start Menu and locate the CD-ROM Drive. Double click on the CD-ROM Drive icon for installation and proceed to Step 5. | | |
| Step 5 | Select the language. Click [OK]. CONCORD Select the language for the installation from the choices below. English Deutsch | | |
| Step 6 | The installation screen will appear. Click on Install Camera Drivers. **Concord by Concord by Conc | | |
| Step 7 | Click [Next >]. | | |
| Step 8 | The next dialog will prompt you to select the components that will be installed. USB Mass Storage Driver and DirectX 9 will be preselected. The files will be saved in the Concord Eye-Q 4363z directory automatically. OR You may change the default folder by clicking [Browse] and selecting a different folder in your computer. Click [Next >]. | | |
| | | | |

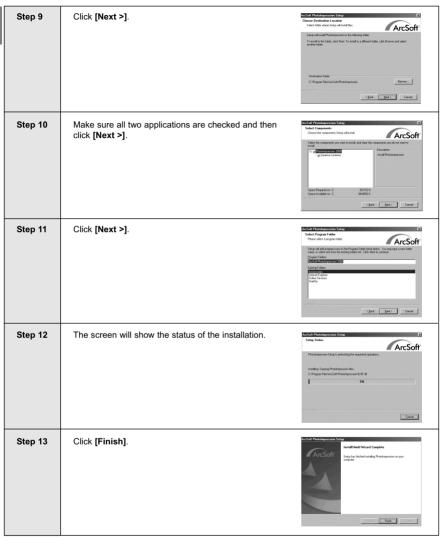


INSTALLING DIRECTX 9- WINDOWS 2000

| Step 1 | Make sure your camera is powered off and not connected to the computer. | | |
|--------|--|--|--|
| Step 2 | Make sure the computer is powered on and Windows 2000 is running. | | |
| Step 3 | Close any other applications or software you may be running. | | |
| Step 4 | Insert the supplied CD-ROM into your computer's CD-ROM Drive. | | |
| | NOTE: If the installer does not start automatically within 30 seconds after the CD-ROM has been inserted, click on "My Computer" either on the Desktop or in the Start Menu and locate the CD-ROM Drive. Double click on the CD-ROM Drive icon for installation and proceed to Step 5. | | |
| Step 5 | Select the language. Click [OK]. CONCORD Select the language for the installation from the choices helow. © English Operator | | |
| Step 6 | The installation screen will appear, click on Install Microsoft DirectX 9.0. Welcome to the Concord By-Q 45852 Setup Concord By-Q 45852 Setup Install Canara Shores Install Microsoft Pointprension Install Canara Shores | | |
| Step 7 | The next screen will begin the DirectX setup. | | |
| | Select "I accept the agreement " then click [Next >]. **The interest of the control of the cont | | |
| Step 8 | Click [Next >]. Chick some set of the set o | | |
| Step 9 | Click [Finish]. Your computer will automatically restart. | | |

INSTALLING ARCSOFT PHOTOIMPRESSION – ALL WINDOWS USERS

| Step 1 | Make sure your camera is powered off and not connected to the computer. | | |
|--------|--|--|--|
| Step 2 | Make sure the computer is powered on and Windows is running. | | |
| Step 3 | Close any other applications or software you may be running. | | |
| Step 4 | Insert the supplied CD-ROM into your computer's CD-ROM Drive. NOTE: If the installer does not start automatically within 30 seconds after the CD-ROM has been inserted, click on "My Computer" either on the Desktop or in the Start Menu and locate the CD-ROM Drive. Double click on the CD-ROM Drive icon for installation and proceed to Step 5. | | |
| Step 5 | Select the language. Click [OK]. Choose Setup Long | | |
| Step 6 | The installation screen will appear, Click on Install ArcSoft PhotoImpression 2000. Welcome to the Concord By A 458 2 Setup Concord By A 458 2 Se | | |
| Step 7 | Click [Next >]. Artist Photogram in the host difficult Visual for | | |
| Step 8 | Click [Yes]. Antidit Providences are string Learner Agence of a result. Prote in and for influence gausser of a result. ArcSoft Prote in and for influence gausser of a result. ArcSoft Prote in and Good Code in an in the seal of the agence. (Code of a result of a | | |



INSTALLING ADOBE ACROBAT READER 5- ALL WINDOWS USERS (OPTIONAL)

| Ctan 4 | Mala and the same is a second off and advantaged to the same day | | |
|--------|--|--|--|
| Step 1 | Make sure your camera is powered off and not connected to the computer. | | |
| Step 2 | Make sure the computer is powered on and Windows is running. | | |
| Step 3 | Close any other applications or software you may be running. | | |
| Step 4 | Insert the supplied CD-ROM into your computer's CD-ROM Drive. | | |
| | NOTE: If the installer does not start automatically within 30 seconds after the CD-ROM has been inserted, click on " My Computer " either on the Desktop or in the Start Menu and locate the CD-ROM Drive. Double click on the CD-ROM Drive icon for installation and proceed to Step 5. | | |
| Step 5 | Select the language. Click [OK]. | | |
| | CONCORD (%) | | |
| | Select the language for the installation from the choices below. | | |
| | ● English | | |
| | ∩ Dautsch | | |
| Step 6 | The installation screen will appear, Click on Install Adobe Acrobat Reader 5. **Concostor** **Welcome to the Concost (## 24582 Subp) **Welcome to the Con | | |
| Step 7 | Status bar Unpasting Acrobal Reader Unpasting Acrobal Reader Unpasting Acrobal Reader Carcell | | |
| Step 8 | Click [Next >]. | | |
| | Understand the first of the control | | |

SOFTWARE INSTALLATION GUIDE

| | IOTALE THOR COIDE | |
|---------|--|--|
| Step 9 | The files will be saved into C:\Program Files\Adobe\ Acrobat 5 automatically. OR You may change the default folder by clicking [Browse and selecting a different folder in your computer. Click [Next >]. | Context Destination Laurisation Figure of end Product 2 with observables. To record think that seek his left. To record think that seek his left. To record think that seek his left. To record to record think that the book of the left of the |
| Step 10 | Installation progress | Copying program files c 'grogram files' haddeh-harrobat 5.0'veader-harrord32 eve 25 % Cancel |
| Step 11 | Select Yes, to restart the computer or No, to restart the computer later. Click [Finish >]. | Sing has hard-copyrights to pur company. British pools are fine groups, pars and install rindows or prince regions. If the copyright is a purpose of the c |

CONNECTING THE CAMERA TO THE COMPUTER

Note for Windows 98 and 98SE users: Do not connect the camera to your computer before the camera drivers and Microsoft DirectX 9 installation is completed.

- 1 Power the camera on
- 2. Connect the camera to the computer with the Mini-USB cable provided.
 - Plug the larger end of the Mini-USB cable that is included with the camera into your PC's USB port. (Please refer to your computer's documentation for more information on the location of the USB port.)
 - Plug the small end of the Mini-USB cable into the USB port located in the Cable Connection panel on the side of the camera.
- When the camera is connected to the computer for the first time, the camera USB Mass Storage driver installation will begin. Please follow the on-screen instructions to complete the installation.



DOWNLOADING PICTURES AND VIDEO CLIPS ONTO YOUR COMPUTER

Note: Windows 98/98SE users must install the camera driver and DirectX 9 first. (Page 49)

Note: Windows 2000 users must install DirectX 9 to view video clips on the computer. (Page 51)

Downloading files from the camera:

- · Internal memory: Do not insert the memory card.
- · Memory Card: Insert the memory card.

Caution: Do not attempt to open the battery/memory door to insert or remove the memory card and/or batteries when the camera is connected to the computer.

FOR WINDOWS USERS

Downloading Pictures and Video Clips onto your computer:

- 1. Connect the camera to the computer.
- 2. Double-click on My Computer.
- 3. Double-click Removable Disk.
- 4 Double-click DCIM
- Double-click 100 4363.
 - The pictures (JPEG) and video clips (AVI) stored in the memory will be displayed.
- 6. Click and drag the files into a directory in your computer to save them.
 - · To select all files, click Edit > Select all.

FOR MACINTOSH USERS

- 1. Connect the camera to the computer.
 - After a few moments, the external hard drive will appear on the desktop.
- Double-click the "CONCORD" removable drive that is on your desktop.
- Double-click DCIM.
- 4. Double-click 100 4363.
 - . The stored pictures (JPEG) and video clips (AVI) stored in the memory will be displayed.
- 5. Drag and drop the image you want to save in the computer.
 - · To select all files, click Edit > Select all.

Note: You may also transfer the stored pictures and video clips onto your computer by using a memory card reader (sold separately.)

USING ARCSOFT PHOTOIMPRESSION (WINDOWS ONLY)

- 1. Connect the camera to the computer.
- 2. Launch ArcSoft PhotoImpression software by clicking on Start-Programs-ArcSoft Camera Suite and choosing PhotoImpression from the application list on your screen. (fig. 1.1)







fia. 1.2

- 3. When the Application opens, click on the Camera/Scanner button (fig. 1.2)
- 4. Click on the drop-down list under Select Source and choose Concord Camera.
- 5. Click on the Camera/ Scanner Icon ().
 - A second window will appear showing the contents (pictures) in the memory, and options on how to handle them. (fig. 1.3)



fia. 1.3

- 6. Select the picture you would like to view, edit or save by clicking on it. The selected image will be highlighted by a border. You may also click on Select All to choose all pictures.
- 7 Click on Get Photos

The pictures will then be added to your album at the bottom of the application (fig. 1.4).



fia. 1.4

- 8. Click on Close to close the Camera Controls windows (as shown in
- 9. Double-click on the thumbnail or click on OK to open the photo.
- 10. Click on Edit to edit the photo. You may, for example,
 - Resize the photo by using the "Crop/Resize" tools.
 - · Modify the photo by using the "Retouch" tools. For example, to remove red-eyes.
 - · Add some text onto the photo by using the "Text" tools.
- 11. Click on Save to save the photo. Two options "Save" and "Save As" will be offered.
- 12. Click on Print to print the photo. You can choose one preferred way of printing: Standard Printing, Greeting Card/Multiple Printing or Thumbnail Printing.



En

UNPLUGGING YOUR CAMERA FROM THE COMPUTER

Windows 98/98SE:

- 1. Double-click on My Computer.
- 2. Right-click on Removable Disk to display the menu.
- 3. Click on Eject in the menu.
- 4. Unplug the Mini-USB from the camera.

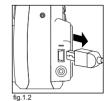
Windows ME/2000/XP:

- 1. Turn the camera off.
- Click once on the "Unplug or Eject Hardware" icon on the right hand side of your task bar. (fig.1.1)
- 3. Select "Stop Concord Eye-Q 4363z USB Mass Storage Device"
- 4. Click [OK] in the "Safe to Remove Hardware" prompt.
- 5. Unplug the Mini-USB from the camera. (fig.1.2)

Macintosh:

- 1. Drag the "CONCORD" removable drive icon on the desktop to the Trash.
- 2. Unplug the Mini-USB cable from the camera.

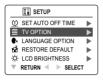


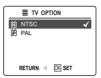


TV MODE

CHANGING THE TV MODE SETTING

The camera allows you to view individual files and to take pictures and record clips on the television. To begin, check your television documentation to determine what video standard you should set your camera to either NTSC or PAI.





- Slide the Mode switch to (□) Camera mode or (►) Review mode.
- 2. Press the MENU button.
- 3. Press ▲ or ▼ until Setup is highlighted.
- 4. Press ▶ to enter the Setup menu.
- 5. In the Setup menu press ▲ or ▼ until TV is highlighted
- 6. Press ▶ to enter the TV submenu.
- 7. Press ▲ or ▼ to change the setting to NTSC or PAL and press OK.
- Press the MENU button to exit.

CONNECTING THE CAMERA TO THE TELEVISION

- Connect the red sound terminal of the AV cable to the sound terminal marked AUDIO of your TV, and connect the yellow image terminal of the AV cable to the image input terminal jack marked VIDEO or VIDEO IN on your television.
- 2. Turn on your television.
- Set the television to video mode according to the instructions in the owner's manual. (This is usually channel 3, 4 or AV).
- Connect the other end of the cable into the VIDEO port located in the cable connection panel.

USING THE TV AS A LIVE VIEWFINDER

- 1. Connect the camera to the TV.
- 2. Turn the camera on.
- 3. Slide the Mode Switch to () Camera mode.
- 4. The TV will become a live viewfinder.

Note: You may record your TV Mode session by using your VCR. Please refer to your VCR documentation to learn more about recording.

REVIEWING PICTURES AND VIDEO CLIPS ON YOUR TV

- 1. Connect the camera to the TV.
- 2. Turn the camera on.
- 3. Slide the Mode Switch to () Review mode.
- 4. Press ▲ or ▼ to scroll through the saved pictures and video clips.
 - When an AVI file is displayed on the TV, press the OK button to view the video clip. The sound will be
 played via the TV set at the same time.
- To view more options, press the MENU button to display the menu on the TV screen. Please refer to page 32/37 for further information.

ERROR MESSAGES

Error Messages appears on the LCD when the memory is full or there is problem with the SD card.

| Error Message | Cause | Solution |
|--|---|--|
| Memory Full | Memory (either internal memory or SD card) is full. | Follow one of the below methods: 1) Delete unwanted files. 2) Insert an SD card, or replace the SD card with a new one. 3) Transfer the photos/video clips onto your computer. |
| Memory Full | The SD card memory isn't enough to hold the files saved in the internal memory. Only part of the files in the internal memory is transferred. | Follow one of the below methods: 1) Delete unwanted files. 2) Insert an SD card, or replace the SD card with a new one. 3) Transfer the photos/video clips onto your computer. |
| Memory Error | The camera's internal memory may be corrupted. | Format the memory (P. 41) first. If the problem remains after formatting, that means the internal memory is corrupted. You can either to use an SD card as storage or send the camera for repairing. |
| Card Error | The SD card may be corrupted. | Format the SD card first. If the problem still exists after formatting, you can only replace the SD card with a new one. |
| Imcompatible Media Formating will erase All data Continue? | The memory card is not recognizable (maybe it's new or used on other digital cameras). | Format the SD card. |
| | The memory card is locked. | Turn off the camera, take out the SD card and unlock the SD card. |
| No Card | No SD card is inserted while trying to transfer the files. | Insert an SD card with enough free memory. |
| Format Error | The internal memory or the SD card is corrupted. | Change to use SD card as storage or replace the SD card with a new one. |

TROUBLESHOOTING

| SYMPTOM | POSSIBLE CAUSE | POSSIBLE SOLUTION |
|--|--|---|
| CAMERA | | |
| Cannot turn on the camera. | Batteries were not installed correctly. | Install batteries correctly by following the indication engraved on the edge of the battery compartment or that on the battery contact. |
| | Batteries are dead or weak. | Replace batteries. |
| | Battery door was not closed correctly. | Close the battery compartment properly. |
| The camera buttons do not work. | The camera needs to be reset. | Press the reset button on the back of the camera with a pointed object, such as a pen, then power the camera off then on. |
| The camera turns off during usage. | The batteries are drained of power. | Replace the batteries with new ones. |
| PICTURES/VIDEO CLIPS | | |
| Picture/Video clip has poor image quality. | Poor Lighting. | Increase the lighting in the surrounding area when taking pictures and video clips. |
| | Lens is dirty. | Clean the lens with a soft cloth. See the Camera Maintenance section. |
| | Subject is too close. | Stand at least 2 ft. (0.6m) away from the subject in the normal mode. At Macro mode, stand 4" (10cm) away from the subject. |
| TAKING PICTURES | | |
| Flash picture taken is too light. | Subject is too close. | Move the subject further away from the camera. |
| | The flash is not needed. | Change the camera setting to Auto Flash. See p.12. |
| | Lighting condition is too bright. | Decrease exposure compensation. See p.22. |
| Flash Picture taken is too dark. | The subject is too far away for the flash to be effective. | Move the subject closer to the camera, or move the camera closer to the subject. |
| | Flash is not on. | Turn the flash On. |
| | The subject is in front of a bright light. | Change the subject's position. |
| | Lighting condition is too dark. | Increase the exposure compensation. See p.22. |

| SYMPTOM | POSSIBLE CAUSE | POSSIBLE SOLUTION |
|---|---|---|
| Flash did not work. | There was sufficient flash for the picture and the flash did not fire. This happens when the camera is set to Auto Flash. | This is normal as your cameras electronic light sensor is programmed to only fire the flash when needed. |
| | Camera's flash has been turned off. | Turn the flash to Auto flash. |
| | Flash did not charge. | Verify that the Ready LED has stopped blinking before taking a picture. |
| Picture taken is blurry. | Subject or camera was moved as the picture was taken. | Hold the camera steady until the picture is taken. |
| | The focus was not locked before taking the picture. | Before taking a picture, press the shutter button half-way to lock the focus, and press the shutter button fully to capture the picture. (p.11) |
| There is something wrong with the color of the photographs. | White balance is not set properly. | Reset the white balance feature to Auto, or for the specific lighting in the surrounding area. |
| Cannot take a picture or a video clip. | Memory is full. | Delete unwanted pictures and continue shooting. |
| | | Download the stored files to your PC and delete the files from the memory card. |
| | | Insert a memory card with sufficient memory available. |
| | Camera is not set in picture/video clip taking mode. | Set the camera to the proper mode for recording video clips, or taking photographs. |
| | Power is off. | Turn the power on. |
| | Camera is in Auto Power off mode. | Turn the power on. |
| Cannot take a picture or a video clip when using an SD memory card. | The SD card is locked or write protected. | Remove the SD card from the card slot and slide the lock switch to off. |
| Picture is blurred when looking through the viewfinder. | Viewfinder is dirty. | Clean the viewfinder with a soft cloth or cotton swab. See the Camera maintenance section. |
| Part of the picture/ video clip is missing. | Something was blocking the lens when taking the picture. | Keep hands, fingers, etc. away from the lens when taking a picture. |
| | The picture was not centered correctly in the viewfinder. | Leave space around the subject when centering the picture in the viewfinder. |
| Camera is not responding during picture capture. | The battery level is low and the camera does not have sufficient power to complete picture capture. | Replace batteries. |

| SYMPTOM | POSSIBLE CAUSE | POSSIBLE SOLUTION | | |
|--|---|---|--|--|
| The shutter button does not | The camera is not turned on. | Turn the camera on. | | |
| work. | The camera is processing a picture; the ready LED light is still blinking. | Wait until the light stops blinking before attempting to take another picture. | | |
| LCD | | | | |
| The LCD display is dark. | Protective plastic film still in place on the camera. | Make sure the protective plastic film covering the LCD during shipment, has been removed. | | |
| | The LCD brightness level is set too low. | Increase the brightness level on your LCD to meet your personal needs. See p.40 for setting the brightness. | | |
| The LCD screen looks milky and or scratched. | Protective plastic film still in place on the camera. | Make sure the protective plastic film covering the LCD during shipment, has been removed. | | |
| The LCD is not displaying | LCD is turned off. | Turn the LCD on, by pressing (ICI). | | |
| anything. | The battery level is low. | Replace the batteries. | | |
| VIEWING VIDEO CLIPS ON THE C | COMPUTER (WINDOWS 98/98SE/20 | 00) | | |
| Cannot playback stored video clips on the computer. | Video playback files are missing. | Install Microsoft DirectX 9. (p.49) | | |
| INSTALLING SOFTWARE AND DR | RIVERS | | | |
| Camera is not responding during picture download to the PC. | The operating system may not be allocating adequate resources to download the pictures. | Reset the camera by pressing the reset button with a pointed object such as a pen. Reboot the computer. | | |
| | The Mini-USB cable is not plugged into the camera. | Check that the Mini-USB cable is plugged into the camera. | | |
| | The Mini-USB cable is not plugged into the computer. | Check that the USB cable is plugged into the computer. | | |
| | The computer is not powered on. | Turn your computer on. | | |
| Cannot transfer pictures to the computer. The New Hardware Wizard cannot locate drivers. (Windows 98/98SE) | The Software is not installed on the computer. | Disconnect the Mini-USB cable from the camera and the computer. Install the camera software and drivers. (p.49) | | |
| | Software is not fully or correctly installed on the computer. | Disconnect the Mini-USB cable from the camera and the computer. Uninstall the software: Start-Settings-Control Panel-Add/Remove Programs. Re-install the camera drivers. (See p.49) | | |

| SYMPTOM | POSSIBLE CAUSE | POSSIBLE SOLUTION |
|--|---|--|
| SD CARDS | | |
| The camera does not | The card may not be SD certified. | Purchase a certified SD card. |
| recognize your SD Card. | The card may be corrupted. Reformat the card. | Caution: Formatting erases all pictures on the card. p.41 |
| | No card is inserted in the camera. | Insert a card into the card slot. See p.8. |
| RECHARGEABLE BATTERIES | | |
| A low battery warning appears during initial use of the freshly charged batteries. | The batteries are not placed properly. | Remove and reload the batteries. |
| Battery life is short. | The batteries haven't reached their maximum capacity. | Fully charge/discharge the batteries via normal operation for three to four cycles |

GETTING HEI P

You can get help from our troubleshooting section. FAQ on our website or by contacting a customer support representative.

Troubleshooting Section

If you need help with your camera, refer to the Troubleshooting section of this manual on page 61.

Website Customer Support/FAQ

Please visit our customer support website at www.concord-camera.com to view the Frequently Asked Questions (FAQ) by clicking the appropriate camera model picture in the "Camera Support" Section. Most support issues are answered in the FAQ section. You can also E-mail us by clicking the E-mail address link to the customer support center in the "Camera Support" Section.

Customer Support

Before You E-mail or Call us

If you have questions concerning the operation of the camera or software installation, you can speak to or email a customer service representative. Please have the following information available:

Camera Information: Name of camera model

Camera Serial Number Camera Info in camera (page 38): FW Version

FW Part Number Date CD-ROM Comment

Computer Information:

Operating System Processor Speed (MHz) Computer Make and Model Amount of memory Exact Error message received Part Number

For Camera Support please contact: Toll Free in the US and Canada:

Web: www.concord-camera.com

(866) 522-6372

For Camera Support via E-mail. please contact us at www.concord-camera.com.

Toll Free in Europe: UK: 0800-1696482

Spain: 900-973195 Germany: 0800-1800563 Italy: 800-781883 France: 0800-917599

Toll in Europe:

+31-53-4829779

For ArcSoft Technical Support on Photo Editing Software, please contact:

In the USA and Canada

ArcSoft Inc. 46601 Fremont Blvd. Fremont, CA 94538 Tel: (510) 440-9901 Fax: (510) 440-1270

E-mail: support@arcsoft.com

China

ArcSoft Beijing Co., Ltd. No. 6 South Capital Gym Road Beijing New Century Hotel Office Building, #1060 Beijing 100044, China

Tel: 8610-6849-1368 Fax: 8610-6849-1367 E-Mail:tech@arcsoft.com.cn ArcSoft Japan

9F, 1-21-9, Higashi-Gotanda, Shinagawa-ku,

Tokyo 141-0022, Japan Tel: +81-3-5795-1392 Fax: +81-3-5795-1397

E-Mail: support@arcsoft.ip

Europe

Unit 14. Shannon Industrial Estate Shannon, Co. Clare, Ireland Tel: +353 (0) 61-702087 Fax: +353 (0) 61-702001

E-Mail: europe@arcsoft.com

Latin America Local calls only Tel (Brazil): 00817-200-0709

Tel (Chile): 800-202-797 F-Mail·

latinsupport@arcsoftsupport.com

Taiwan

ArcSoft Inc. Taiwan Branch Tel: +886 (0) 2-2506-9355 Fax: +886 (0) 2-2506-8922 E-Mail: support@arcsoft.com.tw

CAMERA SPECIFICATIONS

| Lens | 7.23 - 21.7mm (equivalent to 35-105mm in 35mm format), f/2.8 - f/4.7, 6 groups 6 elements all glass with 2 aspherical elements |
|---------------------------|--|
| Aperture | 2 steps: f/2.8 and f/5.6 at wide zoom position |
| Shutter | Electronic, 4s – 1/2000s |
| Optical Zoom | 3x in 11 steps |
| Digital Zoom | 6x |
| Focus Range | Auto Focus from 60cm to infinity (23.6 in. to infinity), macro from 10 cm to 60 cm (4 in. to 23.6 in.) |
| Focusing System | 5 area multi-area AF, Center spot AF |
| Image Sensor Type | 1/1.8" CCD |
| Sensor Effective Pixels | 4.0 Megapixels |
| Image Aspect Ratio | 4:3 |
| Sensor Color Filter Array | R-G-B |
| Image Size | 2272 x 1704, 2048 x 1536, 1600 x 1200, 1280 x 960, 640 x 480 |
| Image Quality | Fine (4.5:1), Normal (11:1), Economy (17:1) |
| Sensitivity (ISO setting) | Auto, 100, 200, 400 (user selectable) |
| Capture Mode | Single Shot, Sport, Continuous Shot, Sport + Continuous Shot |
| Exposure | Auto |
| Auto Exposure metering | Spot, Matrix |
| White Balance | Auto, Sunny, Fluorescent, Tungsten |
| Scene Selection | Off, Party/Indoor, Beach, Snow, Night Landscape, Sunset, Fireworks, Night portrait. |
| Picture Effect | Off, B&W, Solarize, Sepia |
| Exposure Compensation | +/-0, 0.3, 0.7, 1.0, 1.3, 1.7, 2.0 EV |
| Continuous Shoot | 7 frames in 2.3sec with 2MB resolution |
| Video Clips | AVI format, with audio • 320x240 or 160x120 resolution with 30 fps, approx 50sec/16MB storage. |
| Self-Timer | 10s delay with blinking red LED (7s slow blinking and 3s fast blinking), available for camera and video clip. |
| Storage Type | Internal Memory and SD card |
| Internal Storage | 16MB Internal Non-Volatile Memory |

Storage Capacity

Images Stored on 16MB memory (approx.):

| Image Quality | Image Size | | | | |
|----------------|---------------|---------------|---------------|--------------|-------------|
| | 4MP | 3MP | 2MP | 1.3MP | VGA |
| | (2272 x 1704) | (2048 x 1536) | (1600 x 1200) | (1280 x 960) | (640 x 480) |
| Fine (4.5:1) | 14 | 16 | 23 | 33 | 94 |
| Normal (11:1) | 32 | 37 | 52 | 77 | 200 |
| Economy (17:1) | 46 | 53 | 81 | 110 | 248 |

Images Stored on 32MB memory (approx.):

| Image Quality | Image Size | | | | |
|----------------|---------------|---------------|---------------|--------------|-------------|
| | 4MP | 3MP | 2MP | 1.3MP | VGA |
| | (2272 x 1704) | (2048 x 1536) | (1600 x 1200) | (1280 x 960) | (640 x 480) |
| Fine (4.5:1) | 27 | 31 | 45 | 63 | 188 |
| Normal (11:1) | 64 | 74 | 105 | 144 | 378 |
| Economy (17:1) | 93 | 102 | 145 | 202 | 478 |

Images Stored on 64MB memory (approx.):

| Image Quality | Image Size | | | | |
|---------------|---------------|---------------|---------------|--------------|-------------|
| | 4MP | 3MP | 2MP | 1.3MP | VGA |
| | (2272 x 1704) | (2048 x 1536) | (1600 x 1200) | (1280 x 960) | (640 x 480) |
| Fine (4.5:1) | 54 | 62 | 93 | 130 | 372 |
| Normal | 129 | 147 | 217 | 288 | 774 |
| Economy | 186 | 204 | 290 | 404 | 956 |

Images Stored on 128MB memory (approx.):

| Image Quality | Image Size | | | | |
|---------------|---------------|---------------|---------------|--------------|-------------|
| | 4MP | 3MP | 2MP | 1.3MP | VGA |
| | (2272 x 1704) | (2048 x 1536) | (1600 x 1200) | (1280 x 960) | (640 x 480) |
| Fine (4.5:1) | 111 | 127 | 181 | 257 | 776 |
| Normal | 254 | 300 | 434 | 603 | 1565 |
| Economy | 372 | 378 | 605 | 893 | 1980 |

Output file format JPEG compression with EXIF 2.2

Optical Viewfinder Real image zoom finder with 70-90% coverage

LCD 1.5" TFT LCD, 326(H) x 240(V), 78,240 Pixels

Playback Zoom 2x, 4x, 6x (for 2272x1704 and 2048x1536),

2x, 4x (for 1600x1200, 1280x960);

2x (for 640x480)

Flash Mode Auto, Auto + RER, Flash ON and Flash off.

Flash Range 0.6 to 3.7m (1.97 to 12.14ft) @ISO200 in Wide: 0.6 to 2.3m (1.97 to 7.55ft) @ISO200 in Tele.

User Interface All information and menus are displayed on TFT LCD display. Review Image. shows frame counter, flash status, self timer, focus mode, image quality, image

size, battery status and memory card.

Multi Language Support

User selectable UI on TFT OSD menu. The languages included are Spanish, Italian, German, English, French, Dutch, Simplified Chinese, Japanese and Portuguese.

| Mode Selection | Slide Switch for Camera, Review, Video |
|---------------------|---|
| Slide Show | Yes |
| AF Assist Light | Yes |
| Speaker | Yes |
| Tripod Socket | Standard 1/4" size |
| Connectivity | Mini USB and TV/VCR Out |
| System Connectivity | Mass Storage Driver for Window 98, 98SE,2000,ME, XP Mass Storage Driver for Mac OS 9.x or above |
| Time Out | 1 minute for LCD. 2 minutes or 3 minutes programmable auto power off for camera. |
| Power Source | 2x AA batteries, can use alkaline, lithium and rechargeable NiMH type (Rechargeable NiMH type Highly Recommended) |
| Dimensions | 100 x 61 x 31.5 mm without protrusions |
| Weight | 150g without batteries and memory card |
| Accessories | See the separate "Packing Content" sheet. |

SAFETY TIPS AND MAINTENANCE

Cleaning the camera body:

1. Please use a soft dry cloth to clean the camera.

Cleaning the lens, viewfinder and LCD:

- 1. Blow off dirt or dust with a blower or canned air.
- 2. Gently wipe the lens, viewfinder and/or LCD with a micro-fiber cloth.
- To remove dirt or residue, moisten the cloth with lens cleaning fluid and gently wipe the lens, viewfinder and/or LCD.

CAUTION: Do not apply the fluid directly onto the lens, viewfinder or LCD.

Cleaning the battery contacts:

As a matter of routine operation and handling, should any debris or foreign contaminant deposit itself on the battery contacts in the camera and/or on the batteries, follow steps below to clean the battery contacts to ensure proper electrical operation:

- 1. Wet the tip of a cotton bud/swab with rubbing alcohol and squeeze the excess alcohol from the bud/swab.
- Wipe the battery contacts inside the camera battery compartment and both ends of the batteries lightly with the damp bud.
- 3. Allow the contacts to dry before placing batteries in the camera.

Caution:

- 1) Do not press hard during cleaning, as this will cause damage to the battery contacts.
- 2) Do not use water to clean the contacts, as this will increase the chance of oxidation.
- Do not use Acetone or Nail Polish remover to clean the contacts as this may adversely affect camera operation.

SAFFTY TIPS

Precautions for the camera:

- Do not attempt to modify this camera in any way. This may cause a fire, electric shock or severe damage to the camera
- · Do not use the flash in close proximity to people or animals.
- When taking photographs, never point the lens of the camera directly into very strong light.
- Please do not use this product in close proximity to flammable or explosive gases as this could increase the risk of explosion.
- For safety reasons keep this product and accessories out of reach of children or animals to prevent accidents
- Do not swallow batteries or small camera accessories.
- Keep the camera away from water and other liquids, and never let it get wet. Do not use outdoors when it is raining or snowing.
- Should any form of liquid enter the camera, do not use it. Switch the camera off, and then remove the batteries. Do not continue to use the camera as this may cause a fire or electric shock.
- Do not insert or drop metallic or inflammable foreign objects into the camera through access points e.g. card slot and battery chamber. This may cause a fire or electric shock.
- Do not operate this camera with wet hands. This could pose a risk of electric shock.
- Under the environment with electrostatic discharge, the camera may malfunction and require the user to reset the camera.
- Under the environment with electrical fast transients (EFT), the camera may lose function and require user to reset the camera
- Shielded cables must be used with this unit to ensure compliance with the Class B FCC limits.
- Please avoid using the camera in high or low temperature. Operation temperature range 32°F 104°F (0°C 40°C)
- · It is normal that the temperature of the camera body rises after being in use for a long period.
- Do not leave this camera in places subject to extremely high temperatures, such as in a sealed vehicle, under direct sunlight, or in other places with extreme variances in temperature. Exposure to extreme temperatures
 - may adversely affect the camera's internal components and could cause a fire.
- Always use the camera and its accessories in a well-ventilated area.
- Allowing dust to accumulate in the camera over a long period of time is hazardous and in extreme circumstances may cause a fire. It is best to clean your camera prior to seasonal periods of high humidity.

Precautions for batteries:

- Use 2x AA batteries only.
- Dispose of the batteries in a manner that complies with applicable laws.
- · Leakage, overheating, or burst batteries could result in fire or injury.
- Do not short circuit, heat or dispose of batteries in fire.
- Do not use old batteries with new ones, or mix brands of batteries.
- Ensure the batteries are positioned correctly with regard to polarity (+/-).
- Batteries may lose power if kept inside the camera for a long time without using. Please remove the batteries while the camera is not in use.
- Do not use manganese batteries as they cannot supply sufficient power to support the camera's operations.
 Batteries may not work normally under 32°F (0°C).

Precautions for SD Memory Cards:

- In the event of malfunction or damage, it is possible that data may be lost. Concord Camera is not responsible in any way for such data loss.
- · Do not touch the terminals with hands or metal objects.
- Keep dust, water and foreign objects away from the terminal section.
- Avoid heat, liquid and direct sunlight when using and when storing.
- · Do not open the battery/card cover or remove the SD Memory Card while data is being read or written.
- Do not dismantle or modify.
- · The recorded data may be lost if the card is affected by strong static electricity, electrical shock, during card

repair or malfunction.

- When using SD Memory Cards do not change the attributes (read-only, etc.) of the files (pictures (JPEG) or video clips (AVI) on the card. Doing so may prevent the camera from working properly when deleting, etc.
- Do not change the file names or the directory name of the pictures or video clips using a computer or save
 files other than pictures or video clips taken by this camera onto the SD memory card. Pictures or video
 clips that have been edited or added to the SD memory card with the computer may not play back and it
 may cause the camera to malfunction.
- The SD Memory Card includes a write-protect switch. Sliding this switch downward prevents data from being written to the card and pictures and video clips saved on the card are protected.
- · Please note that pictures and video clips cannot be taken or deleted when the write-protect switch is on.
- When using a large-capacity card, writing, reading and deleting may take some time.
- Do not store the card in places with high humidity, dusty places or where static electricity or electromagnetic fields are likely to occur.
 - Images stored in the memory card may be ruined or damaged if you turn off the camera while it is in process of reading, writing or formatting etc.
 - SD cards are delicate electronic devices. Please do not bend or drop them
- Please do not place the SD card in or near to an environment of strong electronic or magnetic fields such as loud speakers or TV receivers.
- · Please keep the SD card in its bag or case when not in use.
- · It's normal that the SD card is warm after use.
- · Please make sure you switch off the camera before you remove the SD card.
- Do not open the battery/memory card door or remove the SD Memory Card while the camera is reading, writing or formatting the card.

REGULATOR INFORMATION

FC FCC INFORMATION

FCC WARNING: This equipment meets the limits for a Class B digital device, pursuant to Part 15 of FCC rules. Only the cable supplied with the camera should be used. Operation with other cables is likely to result in interference to radio and TV reception and could void the user°Øs authorization to operate this equipment. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- This device may not cause harmful interference.
- This device must accept any interference received, including interference that may cause undesired operation.

Tested to comply with FCC standards for HOME OR OFFICE USE

Changes or modifications not expressly approved by the manufacturer may void the user Os authority to operate this equipment.

USER INFORMATION

NOTE: This equipment has been tested and found to comply with the limits for a class B digital device. pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment on and off, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

V€I VCCI INFORMATION

This is a Class B product, to be used in a domestic environment, based on the Technical Requirement of the Voluntary Control Council for Interference (VCCI) from Information Technology Equipment. If this is used near a radio or television receiver in a domestic environment, it may cause radio interference. Please install and use the equipment according to this instruction manual.



This product is in conformity with Directive 89/336/EEC.

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